

Customer Service Matters

Customer Services

When you	We will
...telephone the Council	..provide one telephone number for you to contact the Council and make sure your enquiry is directed to the right person first time (open between 8:30am and 5pm Monday to Friday except bank holidays).
..use our website	...provide you with up to date information which is easy to find, and use your feedback to make sure we always meet your needs
...want to complain, compliment and give feedback to us	... we will listen and consider your views and let you know you what will happen, when and how the way we work can be improved as a result.

Anything you want to tell us?

Let us know if you think we've done something wrong or made a mistake.

We would also like to know if you think we have done something well or if you have a comment or an idea about how we could do something differently or better.

Let us know by e-mailing your.voice@denbighshire.gov.uk;
by phoning 01824 706101
by filling a form on our website at www.denbighshire.gov.uk

